

Attending Customer Sites to Service/Repair Equipment Risk Assessment

Scope of Risk Assessment		Activity Specific COVID 19 RA			Activty		Attending (Attending Customer Sites to Service/Repair Equipment							
Location		Customer Sites			People		Citrus Exte	Citrus External Service Technicians, customer staff						コ	
Assessor(s)		Warwick Jones			Equipment		ent Fixed and p	ed and portable monitors, escape sets and other equipment							
Date undertaken		15/01/2021			Materials		als Disinfectan	tant wipes							
Serial No (if applicable)					Env	vironment Various Customer Sites (local site rules and RAs will apply)								╗	
Documents, records, people consulted		This risk asessment should be used in conjunction with the 'Ma					ging Risk - COVID 19' risk assessment								
Risk Description	Max Rating	Risk Level	Description												
Negligible	3	N (Negligble)	Continue to monitor												
Low	6	L (Low)	Check that risks cannot be further reduced by simple additional control measures. Continue to monitor												
Medium	12	M (Medium)	Seek to avoid hazard if possible or eliminate at source. Otherwise institute control measures to reduce risk												
High	25	H (High)	Risk too high, STOP WORK. Re-evaluatetask & take control measures to reduce risk to lowest reasonably practicable level												
Hazard	Who's affected:		How could they be affected	Likelihood (1 - 5)	Severity (1-5)	Overall risk rating	Current control measur	es	Further coracceptable	ntrols to ensure risk is	Likelihood (1 - 5)	Severity (1-5)	New Risk rating	Action Register (Y/N)	
Direct Transmission contamination by asymptomatic person (or symtomatic person hiding symptoms)	Citrus External Service Technicians, Customer Staff and Contractors		Direct contact with COVID19 droplets (from sneezes, coughs etc.)	3	5	15	Upon arrival at the cust comply with local site r Gloves and face coverir to task specific PPE.	be maintained at all times. omer site Citrus staff to phone the site contact and ules. gs to be worn at all times when on site in addition ent should be serviced in the vehicles (vans with	proximity (full face vis	rk requires close <2m) to other persons, sors will be worn in face coverings.	1	5	5	N	
Contamination of the workplace by symptomatic or asymptomatic persons	Citrus Exter Technicians and Contrac	, Customer Staff	Hand to face transmission of COVID 19	2	5	10	work benches). Equipment to be servic and after servicing. Hand sanitising gels to Where required to go o Compliance with local s	ent should be serviced in the vehicles (vans with ed will be wiped down using sanitising wipes before the regularly used. In site, gloves and face coverings should be used to rules will be observed at all times. It is iped down before and after servicing.		controls identified in	1	5	5	Y	
PPE Required	Y/N	Grade or specific	cation (if applicable) PPE Required			uire	d	Y/N	Grade or specification (if applicable)						
Gloves	Υ	Surgical style glo	gloves will be worn as a minimum Fac			verin	ngs	Υ	Droplet resistant face coverings to be worr customers sites			orn v	vhen	on	
Full face visors	Optional	splash resistant full face visors Oth			er Pl	PE		Υ	As required by regular task specific RAs and guidance						
Risk Assessment By:	Warwick Io	nes, Group Head	of Safety				Review Date:			15th March 2021				4	
Assessor Signature(s):							Actions Added to Actio	N/A							